



Plain Language Summary/ Financial Assistance Policy

Rockcastle Regional Hospital is committed to offering financial assistance to people who have health care needs and are not able to pay for care. You may be able to get financial assistance if you are not insured, not eligible for government program, or do not qualify for governmental assistance (for example Medicare or Medicaid). Rockcastle Regional strives to make sure that the financial capacity of people who need health care services does not prevent them from seeking or receiving care. This document is only a summary of the Rockcastle Regional Financial Assistance Policy. Please refer to the Financial Assistance Policy for complete details.

ELIGIBILITY REQUIREMENTS AND ASSISTANCE OFFERED UNDER THE FINANCIAL ASSISTANCE POLICY

Patients who qualify for assistance are eligible for income-based discounts for emergency and other medically necessary care. In general:

Uninsured patients whose family income is equal to or less than 150% of the Federal Poverty Guidelines are generally eligible for free emergency and medically necessary care.

A patient who qualifies for assistance under the Financial Assistance Policy will not be charged more for emergency or medically necessary care than amounts generally billed to patients having insurance covering such care.

HOW TO OBTAIN COPIES OF THE FINANCIAL ASSISTANCE POLICY AND FINANCIAL ASSISTANCE APPLICATION

Copies of the Financial Assistance Policy, this plain language summary, and the Financial Assistance Application and associated instructions are available free of charge in both English and Spanish, upon request by writing to Rockcastle Regional Attn: Patient Accounting at PO Box 1310, Mt. Vernon, KY 40456. Copies can also be found in the Emergency Department and admission areas of the hospital. You may also access these documents online at <http://rockcastleregional.org/financial-services/>.

Further information about the Financial Assistance Policy and assistance with the application process are available from the Patient Account Department via phone (606)256-2195 or in person at Rockcastle Regional Hospital 145 Newcomb Avenue, Mt. Vernon, KY 40456.

HOW TO APPLY FOR ASSISTANCE UNDER THE FINANCIAL ASSISTANCE POLICY

To apply for financial assistance, please submit a complete Financial Assistance Application with supporting documentation to Rockcastle Regional Hospital, Attn: Patient Accounting at PO Box 1310, Mt. Vernon, KY 40456.